



Repair Order Form Orion® 920 Set

Complete this form and send it in with the meter and calibrator for repair. Please keep a copy on file for your records. Please fill out all fields below to avoid a delay in repair.

Contact Information

WARRANTY NOTE!

For faster support and benefits, register your moisture meter at genuinewagner.com.

Please see your Instruction Manual for this product's warranty coverage. Outside of the original coverage period, meters sent in for a failed symptom and repaired, that failed symptom will receive a 90-day warranty. If a different failure symptom occurs within that 90 days, it will not be covered under the previous failure symptom's 90-day warranty. Your meter must be sent in to verify failure and warranty.

"Freight Collect" Note:

Please ensure that your Freight Collect information is correct and current. Incorrect or otherwise unusable freight collect information may result in all additional freight charges billed to you.



SHIP TO:

Wagner Meters
ATTN: Tech. Services
326 Pine Grove Rd.
Rogue River, OR 97537

(844) 808-8761

Date Meter Sent for Repair _____ Purchase Order Number _____
(Invoice requires active account at Wagner Meters)

Contact Name _____ Position _____

Company _____

Phone _____ Fax _____

Email _____

Billing Address _____ Shipping Address (if different than Billing Address) _____

City _____ State _____ Zip _____ City _____ State _____ Zip _____

Number of Orion 920 sets to be repaired: _____

Reason for return for repair? (Please list any symptoms or specific problems in the space below.)

Wagner Service Information (MUST RETURN BOTH METER AND CALIBRATOR)

The Orion 920 set will be repaired to factory standards and returned within 3-6 business days.

The cost for repairing one Orion 920 set is \$175. If the meter is unrepairable under the above parameters, you will be notified before any action is taken.

Should the meter require no repair, it will be recalibrated and a \$165 diagnostic/recalibration fee will be charged.

The cost for replacing the On-Demand Calibrator and matching it to your meter is \$105. If a calibration traceability certificate is required, the cost is \$225.

RUSH handling \$75.00 (Every effort will be made to turn around repair within 24 hours during business days.) Please check box if required.

Prices subject to change without notice.

Customers will be contacted for payment options before any action is taken.

Return Shipping Options (All shipping charges are additional. If not marked, ships ground.)

- UPS Ground (Standard on all repairs to U.S. destinations)
- UPS Next Day Air UPS 2nd Day Air UPS 3 Day